KEYS ON YOUR PHONE:

SOFT KEYS – KEYS DIRECTLY UNDER THE DISPLAY ONE TOUCH KEYS – KEYS WITHOUT LIGHTS

FUNCTION KEYS - KEYS WITH LIGHTS

CHECK – CHECK PROGRAMMING ON KEYS

CLEAR - EXIT KEY

MSG - VOICEMAIL

FLASH – USED WITH LINE FEATURES

CONF – CONFERENCE

DIAL – USED WITH ABBREVIATED DIALING

LND – LAST NUMBER DIALED (REDIAL)

MIC – MUTE FOR SPEAKER PHONE

SPK – SPEAKER

CALL1 – INTERCOM KEY

CALL2 - 2ND INTERCOM KEY

DND – DO NOT DISTURB

HOLD – HOLD/TRANSFER KEY

TO PLACE AN INTERNAL CALL:

LIFT HANDSET OR PRESS **SPK** DIAL 3-DIGIT EXTENSION

OR

PRESS DSS (DIRECT STATION SELECT) KEY

TO PLACE AN OUTSIDE CALL:

LIFT HANDSET OR PRESS **SPK**PRESS AVAILABLE LINE KEY OR DIAL 9
DIAL TELEPHONE NUMBER

TO PLACE A CALL ON HOLD:

WITH CALL IN PROGRESS PRESS **HOLD**

LAST NUMBER REDIAL:

TO DIAL LAST NUMBER CALLED PRESS **LND**PICK UP HANDSET OR PRESS **SPK**OR

CONTINUE TO PRESS **LND** TO SCROLL THROUGH LAST 10 NUMBERS DIALED

GROUP LISTEN:

WITH CALL IN PROGRESS ON HANDSET/HEADSET PRESS **SPK** KEY TWICE

*Note: Call is heard through speakerphone although conversation is continued through handset. Caller cannot hear anything through speaker.

VOICEOVER:

DIAL BUSY EXT OR PRESS BUSY DSS KEY PRESS VOICEOVER KEY CONVERSE

TO ANSWER VOICEOVER:

HOLD DOWN VOICEOVER KEY

CONVERSE

Note: Voiceover is used when you need to get through to someone already on another call. This produces a muted second voice during their call.

TO TRANSFER CALLS TO VOICEMAIL:

WITH CALL IN PROGRESS

PRESS **HOLD**

Press MSG

PRESS DSS KEY OR DIAL EXT

HANG UP

TO PICKUP CALLS FROM NON-RINGING PHONE

PRESS * # FROM ANY PHONE

*Note: This will pickup phone that has been ringing the longest.

TO PROGRAM ONE TOUCH KEYS:

PRESS PROG USING THE SOFT KEY

PRESS ONET

SELECT ONE TOUCH KEY

DIAL 9 AND TELEPHONE NUMBER

PRESS **HOLD** TWICE

YOU WILL HEAR CONFIRMATION TONE

TO PROGRAM FUNCTION KEYS:

PRESS PROG USING SOFT KEY

Press ↓

PRESS FCTN

PRESS FUNCTION KEY TO PROGRAM

DIAL CODE FOR CORRESPONDING FUNCTION (SEE

BELOW)

PRESS **HOLD**

01 AND EXT = DSS (DIRECT STATION SELECT)

05 = HEADSET KEY

47 AND EXT = REVERSE VOICE OVER

48 = VOICE OVER

77 AND EXT = VOICEMAIL BOX

* OTHER CODES CAN BE FOUND IN THE MULTIBUTTON TELEPHONE FEATURE HANDBOOK

TO PLACE YOUR PHONE INTO

DO NOT DISTURB:

PRESS DND KEY

PRESS 1 FOR EXTERNAL CALLS ONLY

PRESS 2 FOR INTERNAL CALLS ONLY

PRESS 3 FOR ALL CALLS

PRESS 0 TO CANCEL

*Note: If DND key is pressed without entering a code, in ten seconds it will automatically go to DND all calls, by pressing DND again and waiting ten seconds it will automatically cancel.



TO TRANSFER A CALL:

WITH CALL IN PROGRESS
PRESS DSS BUTTON
ANNOUNCE CALL (OPTIONAL)
HANG UP
OR
WITH CALL IN PROGRESS
PRESS **HOLD**DIAL 3 DIGIT EXTENSION
ANNOUNCE CALL (OPTIONAL)
HANG UP

TO PLACE A CONFERENCE CALL:

WITH CALL IN PROGRESS

PRESS CONF

(TO DIAL AN INSIDE PARTY)
PRESS DSS KEY OR DIAL EXTENSION
WAIT FOR PARTY TO ANSWER

(TO DIAL ANOTHER OUTSIDE PARTY)

DIAL 9 OR PRESS AVAILABLE LINE KEY

DIAL NUMBER, WAIT FOR PART TO ANSWER

PRESS CONF

(YOU CAN CONTINUE ADDING PEOPLE) OR PRESS CONF AGAIN TO BRING TOGETHER

*Note: You cannot answer a conference call by pressing the **SPK** key, you must physically lift the handset and then if you wish to go onto speakerphone press **SPK**. This is to prevent unintended telephones to accidentally hear the conference.

TO MAKE CALL WITH ABBREVIATED DIALING:

PRESS DIR USING SOFT KEYS
PRESS ABBC
SCROLL UP OR DOWN USING ARROW KEYS
WHEN DESIRED NUMBER IS DISPLAYED LIFT
HANDSET OR PRESS **SPK**



KCG Communications Inc. 5701 East Evans Ave Denver, CO 80222 Phone: 303-773-1200

Fax: 303-889-1002

www.kcgtel.com

